

Introducing Sonim SCOUT



**Device management
and support as reliable
as our devices are durable**

When you partner with Sonim, you acquire more than the world's most rugged devices in the Sonim XP3plus, XP5plus and XP10. You have at your disposal Sonim SCOUT.

A cloud-based, comprehensive, ultra-reliable toolbox of applications and solutions to effectively deploy/provision, manage/control, and support/troubleshoot your devices so your teams get the most out of them. All available through Sonim CLOUD, wherever and whenever you depend on your Sonim devices.








Sonim XP5plus





Sonim XP10

Sonim XP3plus

Setup

-  **SonimSetup Wizard**
-  **SafeGuard**
-  **App Updater**
-  **MDM Helper**
-  **Kiosk Mode**






Utilities

-  **Contact Transfer**
-  **BLE Connect**
-  **Call Screening**
-  **Stealth Mode**

Support

-  **Remote Support**
-  **Chat**
-  **SonimCare**
-  **Warranty Registration**

Five features and benefits available with the Sonim SCOUT XPerience

- 1**  **Customize devices for maximum productivity in Kiosk Mode**
For many workers, the number of apps on one's screen can be overwhelming—thereby reducing productivity and utility. With Kiosk Mode, Enterprises have ultimate control to optimize device screens by customizing and limiting access to those apps which are work or productivity related.
- 2**  **Easily manage and share contacts with Contact Transfer**
Loading a contact list can be a time-consuming and difficult task. With Sonim Contact Transfer, you can easily create a company contact list that installs on all your Sonim devices over the air. Plus, updating your contacts are a breeze using the power of Sonim SCOUT to keep your users connected.
- 3**  **Remove the distraction of unwanted calls and texts with Call Screening**
Receiving unwanted calls and text messages can be frustrating and annoying. SCOUT Call Screening provides you the flexibility to restrict calling and messaging to only the contacts in the phone book or create an allow/block list to weed out unwanted calls and messages.
- 4**  **Maintain control over app and feature usage with Sonim SafeGuard and MDM Helper**
Keeping track of how workers are using the apps and features on their devices can help boost productivity. Sonim SafeGuard and MDM Helper enable enterprise to block usage of selected apps and features, ensuring devices are optimized for work related functions.
- 5**  **In-field, real-time troubleshooting and guidance with SCOUT Remote Support**
As the utility of rugged devices grows, the ability to educate and troubleshoot applications becomes even more crucial. SCOUT Remote Support enables Sonim to offer immediate and comprehensive device guidance in real-time, any time—and anywhere.

From setup to troubleshooting, Sonim SCOUT serves every step of the way.

Setup

Sonim Setup Wizard

Fast, efficient setup, deployment and customization via cloud technology.

Sonim SafeGuard

Offers enterprise control over which apps and features are used, and how to ensure those used are work-related.

SCOUT App Updater

Updating or adding apps is done quickly, easily, remotely—so users are equipped with the latest tools.

SCOUT MDM Helper

Easily manage and control device features critical to your business.

Sonim Kiosk Mode

Customize device screens to optimize app usage to those that are productivity-related.

Utilities

Contact Transfer

Transfer contacts to your new device quickly and securely over-the-air or via Bluetooth, vCard or CSV.

Sonim BLE Connect

Instant and seamless compatibility between BLE accessories and PTT Applications.

Call Screening

Block unwanted incoming and outgoing calls and messages.

Stealth Mode

Quickly manage device sounds and display brightness.

Support

SCOUT Remote Support

Offers real-time guidance, education and troubleshooting to avoid downtime, increase productivity.

SCOUT Chat

Instant answers and guidance to your device questions when voice may not be the optimal solution.

SonimCare

Enables quick and accurate self-diagnosis through helpful functionality tests, and troubleshooting tips and tricks.

Sonim Warranty Registration

Quick, easy online registration for the most comprehensive warranty in the industry.

For more information on how Sonim SCOUT can make your team more productive, please contact us at sonimtech.com